



*Building Communities and Changing Lives.....*  
175 W. Jackson Blvd., Suite 350 • Chicago, IL 60604 • (312) 663-5447

**Wendy Walker Williams**  
Vice Chair, Acting Chair

Dear HACC Resident,

**Polly Kuehl**  
Commissioner

We want to provide you with an update regarding COVID-19 and the actions Cook County and our buildings are taking to safeguard the well-being of our residents.

**Deniece Jordan-Walker**  
Commissioner

The Cook County Department of Public Health and the Cook County Department of Emergency Management and Regional Security continue to work closely with the Centers for Disease Control and Prevention (CDC) as well as local public health agencies as we closely monitor and work to mitigate the spread of COVID-19.

**Nilda Soler**  
Commissioner

**Saul H. Klibanow**  
Commissioner

We understand that you have concerns and want to assure you we are working diligently to protect our residents. HACC has increased sanitation of frequently touched areas such as doorknobs and handles, sink and toilet handles, as well as elevator buttons at all of our sites and at our downtown office. We are increasing the availability of disinfectant wipes, hand sanitizer and disinfectant spray in the office. Hand washing posters are already present in our downtown lobby and will be placed in washrooms as a reminder to wash hands thoroughly for at least 20 seconds.

**Vicki Reed**  
Commissioner

**What HACC is doing to protect residents:**

- **Implementing a “no visitor” policy - no outside visitors will be allowed at suburban or downtown offices – only medical professionals, HACC staff and emergency responders will be allowed on the premises until further notice.**
- **Cancelling all community/communal events until further notice - this includes all moves briefings and special program workshops.**
- Posting CDC informational flyers regarding symptoms and steps residents can take to protect themselves and others (washing hands, limiting contact, avoiding crowds, etc.) in all common areas, bathrooms and shared cooking spaces.
- Educating our property managers about these items and providing them with resources to share with residents in case they have questions.
- Ensuring that our hand sanitation stations are fully equipped.
- Cleaning high touch/traffic surfaces in the common areas several times throughout the day i.e. door knobs, elevator buttons, intercom keypads, etc.
- Securing extra sanitation materials in case of escalation.

**We ask that you do your part:**

- **Limit visitors to your building as much as possible – this excludes essential visits from medical professionals, vendors or essential HACC personnel.**
- Get a flu shot — it’s not too late.
- Wash your hands often with soap and water for at least 20 seconds.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Stay home when you are sick, and cover coughs and sneezes.
- Avoid close contact with people who are sick.
- Clean and disinfect frequently touched surfaces and objects.

**Richard J. Monocchio**  
Executive Director



**For additional up-to-date information, please visit:**

**CDC Novel Coronavirus:** <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

**CDC Travel Guidance:** <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>

**Illinois Department of Public Health:** <http://www.dph.illinois.gov/topics-services/diseases-and-conditions/diseases-a-z-list/coronavirus>

**Cook County Department of Public Health:** <https://www.cookcountypublichealth.org/communicable-diseases/novel-coronavirus/>

Regards,

Richard Monocchio  
Executive Director  
Housing Authority of Cook County

