

**RENT CAFÉ**

Go to: [www.thehacc.org](http://www.thehacc.org) and Click  
“Access Landlord Portal”.



The screenshot shows the homepage of the Housing Authority of Cook County (HACC). The top navigation bar includes links for Residents, Landlords, Doing Business, About/Careers, Explore, and Contact, along with a search bar labeled 'enter keyword' and a Facebook icon. The main header features the HACC logo and a large banner with the text: 'We strive to build strong communities and improve lives through Economic Development'. Below the banner, a 'Quick Links' section lists several options: 'See our open waitlist', 'Access Landlord Portal' (highlighted in yellow), 'Resident and Applicant Portal', 'Access inspection results', 'Education and Job Training', 'CEDA Energy Assistance Resources', and '2020 Agency Plan'.

**Housing Authority of Cook County**  
**HACC**

Residents Landlords Doing Business About/Careers Explore Contact  

**We strive to build strong communities and improve lives through Economic Development**

*Quick Links:*

- [See our open waitlist](#)
- [Access Landlord Portal](#)
- [Resident and Applicant Portal](#)
- [Access inspection results](#)
- [Education and Job Training](#)
- [CEDA Energy Assistance Resources](#)
- [2020 Agency Plan](#)

# To Register for the Rent Café.

- Email: [registration@thehacc.org](mailto:registration@thehacc.org) for a registration code.
- A registration code will be sent via email.

## Landlord Login

### *Welcome To The HACC RentCafé.*

*We are excited to announce the Launch of RentCafe. If you have not registered previously to access RentCafe you must re-register your account information in order to access your records. Registration requires a unique Registration ID. Please email [registration@thehacc.org](mailto:registration@thehacc.org) to have the registration credentials reissued or for assistance with registering multiple vendor accounts.*

# Click “Here to Register” and Enter the Code.

## Landlord Login

Welcome To The HACC RentCafé.

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Email

Password

Remember Me

[Click here to register](#)

[Forgot password?](#)

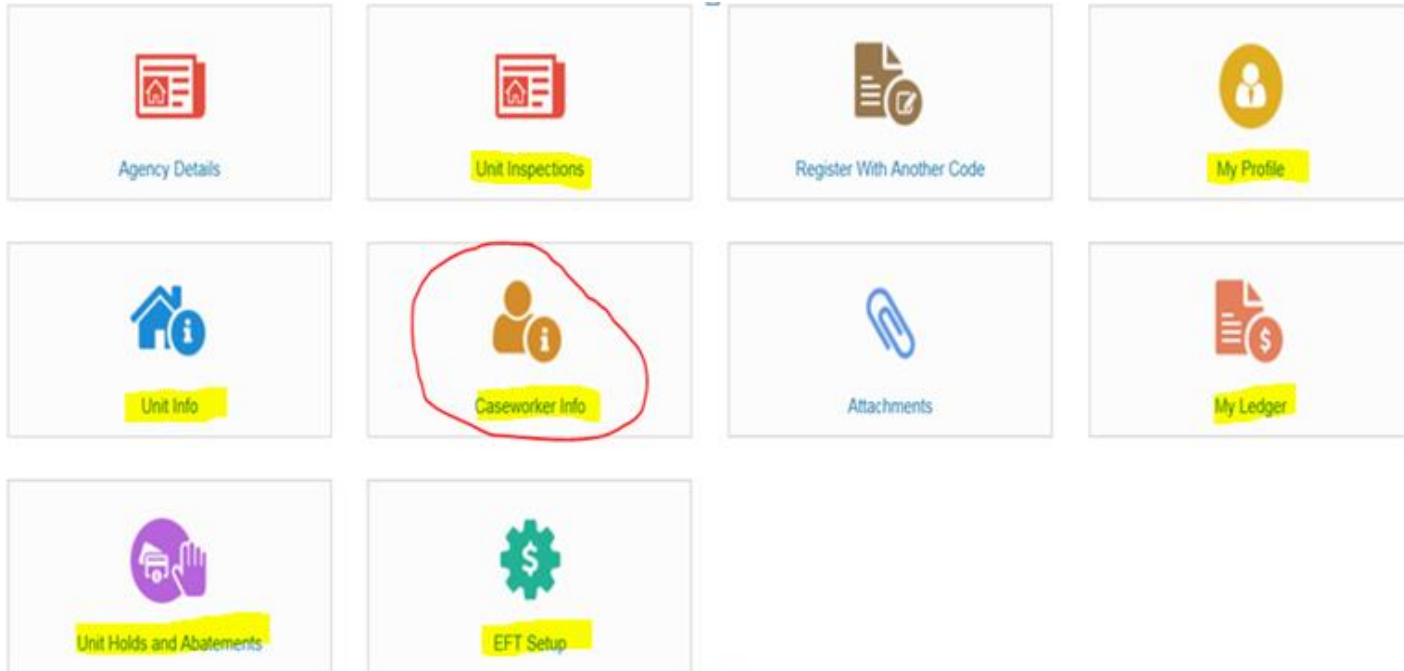
## Landlord Registration

This registration page is for first time landlord registration only. If you are already registered for RENTCafe and you are trying to gain access to your properties, please [click here](#) for assistance.

Enter Your Registration Code

# RENT CAFÉ RESOURCES

## Caseworker Information



# RENT CAFÉ RESOURCES

## Caseworker Information and More.

- Caseworker name (for each client)
- Phone
- Email
- Re-exam date
- Unit Address
- T Code
- Tenant Status

Home | Unit Inspections | Agency Management | Settings | Logout

### Caseworker Info

Tenant Status

Current  
Past  
Future

Go Excel

Search:

Caseworker Name	Caseworker Phone	Caseworker Email	Tenant Name	Tenant Code	Tenant Status	Re-exam Date	Unit Address
Mayfield, Alexis	(312) 542-4722	amayfield@thehacc.org	[REDACTED]	[REDACTED]	Current	10/01/2019	[REDACTED]

# RENT CAFÉ RESOURCES

## Unit Information.

- Address
- Contract Rent
- HAP amount
- Tenant Rent
- Tenant Code
- Re-exam date
- Legal Owner
- Payee

### Unit Info

# of Bedrooms

Unit Status

Search:

Unit Address	# of Bedrooms	Contract Rent	HAP	Tenant Rent	Legal Owner	HAP Payee	Tenant Name	Tenant Code	Unit Status	Re-exam Date
[REDACTED]	1	\$850.00	\$623.00	\$227.00	[REDACTED] LLC	[REDACTED]	[REDACTED]	100 [REDACTED]	Occupied	10/01/2019



# RENT CAFÉ RESOURCES


Hold and Abatements.

## Unit Holds And Abatements

Scheduled Between

Go Excel

Search:

Unit Address	Start Date	End Date	Type	Hold/Abate Reason	Payment Affected	Description	Tenant Name	Tenant Code	Documents
[REDACTED] #1W [REDACTED]	12/01/2019		Abate	HQS Inspection	Housing Assistance Payment	LANDLORD REPAIRS	[REDACTED] [REDACTED]	100[REDACTED]	

# RENT CAFÉ RESOURCES

## My Ledger.

- Tenant’s name.
- Tenant’s code.
- Amount paid.
- Unit address.
- Any notes regarding non payment.
- System goes back to previous 12 months.

### My Ledger

**Attention:** If the ledger does not match the deposit you received, please update your filter options to: Period - Last 12 Months, Sort By - Check Date. If the ledger still does not match, you may update the Period filter to Last 60 Months.

Period

Sort By

Sort Type

EFT/Check #/Adj #

Search:

Payment ID	Posted Date	Invoice Number	Unit Address/ Description	Tenant Name	Tenant Code	Payment for	Amount	Unpaid Amount	Charges	Payments	EFT/ Check#/ Adj#	Check Date	Notes
P-1933900		[REDACTED]				[REDACTED]	\$ [REDACTED]	\$ [REDACTED]	\$0.00	\$0.00			
				SubTotal Amount			\$ [REDACTED]	\$ [REDACTED]	\$0.00	\$0.00			
				Total Amount			\$ [REDACTED]	\$ [REDACTED]	\$0.00	\$0.00			

# RENT CAFÉ RESOURCES

Update Contact Information Request.

- Address.
- Contact person.
- Phone.
- Email.

## My Profile

Company	<input type="text" value="██████████ LLC"/>
Name	<input type="text"/>
Tax ID#	<input type="text" value="....."/>
Account Nickname	<input type="text" value="██████████"/>
Contact	<input type="text" value="██████████"/>
Mailing Address	<input type="text" value="██████████"/>
	<input type="text" value="██"/>
City - State - Zip	<input type="text" value="██████████"/> <input type="text" value="IL"/>
E-mail	<input type="text" value="████████████████████"/>
Mobile	<input type="text" value="██████████"/>
Home	<input type="text"/>
Office	<input type="text"/>

# RENT CAFÉ RESOURCES

## Direct Deposit

- Direct Deposit Information.
- Directions on How to Add or Change a Direct Deposit.

## EFT Setup

To add or change your direct deposit account, please [click here](#) to download and complete the direct deposit form. Upon completion, the form can be delivered via email to [ach@thehacc.org](mailto:ach@thehacc.org).

Account Name	Bank Name	Routing Number	Account Number	Account Type
[REDACTED]	BankName	[REDACTED]	[REDACTED]	Checking

# RENT CAFÉ RESOURCES

## Unit Inspections

- Links to [www.results.mccright.com](http://www.results.mccright.com).



**Results.McCright** // HQS Inspection Results System

Enter your information to login...

Landlord       Tenant

Inspection Event ID:

If you are a first time user OR if your contact information has changed, please enter below. Please allow 24 hours for update! If entering more than one event, do not delete below fields. Thank You!

(No dashes or spaces in phone number - 10 digits)

Phone Number:

Email Address:

[START OVER](#)

[LOGIN >>](#)