






STARTING JUL 1, 2026  
Report All Household Changes  
in Your **RESIDENT PORTAL.**


Visit [www.thehacc.org](http://www.thehacc.org) to submit your interim adjustment request online.




Scan the QR code at right to report your household changes online through your resident portal anytime.



 What household changes can you report online?

-  Lost, reduced, or new income.
-  Add or remove a family member.
-  Change in household expenses.

 It's easy to handle household changes in the resident portal.

-  **Available 24/7:** Use a smart phone or computer anytime.
-  **Track Your Request:** Get real-time status updates.
-  **Upload Documents:** Submit forms securely online.

**Get Started:**  
follow these instructions  
at [www.thehacc.org](http://www.thehacc.org) →

**Get help:**  
[registration@thehacc.org](mailto:registration@thehacc.org)

- 1** Go to the top right-hand corner of our website, [www.thehacc.org](http://www.thehacc.org) to access the resident portal.
- 2** Select **“Report a Change.”**
- 3** Follow prompts + upload documents.
- 4** Hit Submit!