



Dear residents:

We are pleased to announce the opening of our new Central Management Office, located at **1710 East End Ave, Chicago Heights IL 60411**. The following staff members will now be working from the Central Management Office:

- Family Self-Sufficiency (FSS)
- Veterans Affairs Supportive Housing (VASH)
- Family Unification Program (FUP) / Fostering Youth to Independence (FYI)
- Community Choice Program (Mobility)
- Mainstream vouchers
- Flexibility, Livability, Outcomes and Wellness (FLOW)
- RAP/WRAP Court
- Housing Choice Voucher (HCV) staff for families living in the following cities and towns:

Alsip	Dolton	La Grange Highlands	Phoenix
Bellwood	East Hazel Crest	Lansing	Posen
Berwyn	Evergreen Park	Lemont	Richton Park
Blue Island	Flossmoor	Lynwood	Riverdale
Bridgeview	Ford Heights	Lyons	Riverside
Broadview	Forest Park	Markham	Robbins
Brookfield	Glenwood	Matteson	Sauk Village
Burbank	Harvey	Merrionette Park	South Chicago Heights
Burnham	Hazel Crest	Midlothian	South Holland
Burr Ridge	Hickory Hills	North Riverside	Steger
Calumet City	Hillside	Oak Forest	Stickney
Calumet Park	Hines	Oak Lawn	Summit
Chicago Heights	Hometown	Olympia Fields	Thornton
Chicago Ridge	Homewood	Orland Hills	Tinley Park
Country Club Hills	Indian Head Park	Orland Park	University Park
Countryside	Justice	Palos Heights	Westchester
Crestwood	La Grange	Palos Hills	Western Springs
Dixmoor	La Grange Park	Palos Park	Willow Springs
			Worth

**Wendy Walker Williams**  
Chair

**Polly Kuehl**  
Vice Chair

**Nilda Soler**  
Commissioner

**Saul H. Klibanow**  
Commissioner

**Dr. Normah Salleh-Barone**  
Commissioner

**Elaine Kroll**  
Commissioner

**Eric L. Slaughter**  
Commissioner

**Richard J. Monocchio**  
Executive Director



**Please note that your housing specialist may have changed.** To confirm your housing specialist assignment, please check our website (<https://thehacc.org/contact/>) or call our main number at (312) 663-5447. Phone numbers and email addresses for all staff members will remain unchanged.

Please note that our appointment policy for the Central Management Office is the same as for our downtown Chicago office: We are seeing clients **by appointment only**, 8:30am-4:30pm, Monday/Tuesday/Thursday/Friday. The office is closed to visitors on Wednesdays.

A full list of staff who will be working from the Central Management Office can be found below. If you need to schedule an in-person meeting with one of these staff members, the meeting will take place at the Central Management Office, not downtown.

Moves and Recertifications

Donna Ford (program manager)  
Claudia Tiscareno (program manager)  
Maria Contreras  
Donnell Dubose  
Iesha Fall  
Beverly Goodman  
Rikita Harris  
Crystal Jones  
Latonya Keys  
Bree Lampkin  
Loretta Miller  
Miriam Porras  
Valerie Rodgers  
Renee Rogers  
Nikita Smith  
Gloria Thomas  
Jose Vega  
Jennifer Pegues  
Rachel Kimbrough  
Rachel King  
Nakeisha Patterson  
Leila Ray  
Miriam Slaughter

VASH, FUP, and other special programs

Angela Francis (program manager)  
Marylita Edwards (FSS)  
Kia Moore (FSS)  
Laurie Smith (FSS)  
Roberta McClain (Mobility)  
Marisol Miranda (Mobility)  
Tammie Lockett (VASH)  
Chaphira Whitaker (VASH)  
Lori Shelby-Conley (FUP)  
Aurillia Johnson (FLOW, Mainstream, RAP/WRAP/PSC)

Office Services

Debra Frazier (manager)  
Patricia Young  
Deja Redmond  
Anika Wells  
Rai'kwon Noel  
Alyiah Fields  
Arbriel Smith

Other

Jackie Hodges (Assistant Director of Rental Assistance)  
Bryndi Weatherspoon (Compliance Analyst)  
Shatarra Williams (Relocation Consultant)

HCV Waitlist

Cyndi Ross (program manager)  
Tennille Birden  
Katherine Brooks  
Kenyatta Harris  
Pam Glenn